



Welcome Letter

21 January 2021

Welcome! Of all the subdivisions you chose to live in Creekside and we are all happy to welcome you.

As you will soon see Creekside is a very friendly and welcoming community for all people, children and pets. Obviously, there are rules and certain information that a new resident needs to know about whether you are a homeowner or a renter. The purpose of this newsletter is to help you get acclimated with your new neighborhood and help to answer any questions you may not even have thought about yet.

Creekside HOA is governed with an elected Board of Directors and a management company that follows Governing Documents, Bi-laws, Covenant Guidelines and policies.

This wealth of information is available for you to familiarize yourself and can be found in your Sentry Management homeowner portal (www.sentrymgt.com) as well as on the community website at www.creeksideRH.com under the Documents>Governing Documents section.

Be sure to look at the Community Architectural and Maintenance Standards for adding a fence, a swing set, and or making any other kinds of external alterations. This information will inform you if an ARC approval request form is needed first.

Creekside is a unique community. Our Community Center is located at 55 Shelton Street. There you will find our swimming pool and the tot lot is located on the right side of the building. Pool season runs from April 1 through September 30. Normal pool hours are from 8 a.m. to 8 p.m. The exercise room with weights, treadmills, elliptical trainers and stationary bicycles is

available for your enjoyment between the hours of 6 a.m. through 10 p.m. Please note that these hours may be subject to change from time to time. To access these amenities you will need to have a white access card that we refer to as the pool card. Hopefully, your previous owner transferred that card to you when you got your house keys. To activate your key, please contact us at creeksidepoolkeyactivate@gmail.com. If you did not get a pool key card, monthly pool key activation is done on the first Tuesday of each month in the community room. Please be sure to register under events on our Facebook page Creekside at Richmond Hill Plantation Board of Directors so we know to expect you. All addresses receive one free card. There is a \$50 charge if you need an additional or replacement card.

Access to the Creekside Central Park is on the path located between 210 and 230 Smoke Rise Road. You will see an open space in the center. Please be mindful of the homeowners' private property around the park. Be sure to take a left on the path and walk down to our pier and dock. There truly is a creek in Creekside!

Our private Facebook group is Creekside at Richmond Hill Plantation Community. Be sure to send us a request to include you in the group. To expedite your request, include your name and address and be sure to follow the page rules. This group will also give you links to the Board of Directors page; Creekside at Richmond Hill Plantation Board of Directors. Other helpful Facebook groups are Richmond Hill Community Information and Richmond Hill Community. Both of which will help you feel connected to Richmond Hill and the surrounding area.

We hope we have helped answer some of your questions. Please do not hesitate to let us know if you have any other questions. Welcome to the Creekside Community!

Sincerely,
Creekside at Richmond Hill Board of Directors

Creeksidehoa10@gmail.com

Some FAQ:

(Q) How do I reach the Creekside HOA manager?

(A) Joye Jones is our manager. She can be reached at email(prefered) jjones@sentrymgt.com, or by phone 912-330-8937 Ext. 50901. You can also email her through our webpage.

(Q) How do I reach the Creekside Board of Directors?

(A) CreeksideHOA10@gmail.com

(Q) How can I become a board member?

(A) Watch for communications at the end of the summer. Voting for Board members is held at the Annual Meeting usually held mid-September.

(Q) When are the HOA Board meetings and where?

(A) The Board of Directors meet quarterly in the community room. The schedule can be found under events of the Board of Directors page and the Community Website. The published annual calendar for these events can also be found in your documents under your Sentry Portal. As well as posted outside the community room.

(Q) I would like to be involved but do not have much time to commit to Board service.

(A) Please consider joining a committee that meets whenever the need arises. Please consider a committee such as: Social Committee, Landscaping Committee, Architectural Review Committee, and Pool Committee. Drop a note to us at CreeksideHOA10@gmail.com and let us know of your interest.

(Q) When is trash picked up?

(A) Trash pick up is every Friday with recycles picked up every other Friday. Best way to tell is just watch when your neighbors put theirs out. Many neighbors put updates on our community Facebook page, as well.

(Q) Who is the electric company?

(A) Coastal Electric Cooperative.
(<https://coastalelectriccooperative.com/>)

(Q) Who provides internet service?

(A) Comcast (www.xfinity.com), CenturyLink(www.centurylink.com), and most recently Hargray (www.hargray.com).